



Evaluation Report for Auditing EDI Invoicing

Customer Information:

BCC HealthCare Service
\$1234 Save Money Way
Efficient Shipping, NJ 34343
Account #(s): 123456789 (BCC HealthCare) and 234567890 (BCC Solution)

PPA Customer ID: BCC
Test Period: 10/4/02 to 10/10/02

Results:

Ship Date	Packages	Charge	Credit	Balance
10/2/02	1	\$37.18	\$37.18	\$0.00
10/4/02	79	\$3,203.85	\$0.00	\$3,203.85
10/7/02	56	\$1,447.52	\$323.11	\$1,124.41
10/8/02	40	\$1,078.96	\$58.25	\$1,020.71
10/9/02	50	\$1,325.76	\$25.26	\$1,300.50
10/10/02	131	\$3,735.36	\$166.58	\$3,568.78
Total	357	\$10,828.63	\$610.38	\$10,218.25

Estimated Yearly savings for these accounts: \$40,500.00 or approximately 9%

Supporting Information:

The majority of your credits were due to late deliveries and no proof of delivery. The savings for the test period is about 6%, which can be translated into 9% annually because our statistics indicate that the carrier fails to meet their service commitment more often during holiday seasons. To estimate the above yearly savings, we also assumed that your yearly total volume with FedEx is about \$450,000.

The testing also shows that 75% of the savings come from shipments of Priority Overnight, which counts for 45% of your total shipments:

Service	FirstDay	Priority	Standard	2Day	Saver	Ground
FedEx Volume	3%	45%	35%	6%	3%	8%
Savings	NA	9%	5%	1%	1%	1%

Over time, we will better understand your shipping practices, which in turn can increase your savings even further.



Additional Standard Reports

Attached are some standard reports we offer. We will be happy to customize any of these reports or create additional targeted reports for your management needs. (See Samples below.)

- FedEx Remittance Advice Report: This is the report consolidating all FedEx invoices into one *Control_No* for you to make payment to FedEx.
- Credit Detail Report: This shows the tracking number of each package been credited.
- Shipment Details Report: This report gives you every detail of a package (invoice#, tracking#, ship date, charge, sender addresses, recipient address, service type, package type, weight, reference data, delivery info, etc.)
- Daily Shipping Activity Report: This shows the shipping volume of each day.
- Reference Data Report: This summarizes the reference data. Many companies use reference data for their internal operations control (e.g., cost allocation). Some companies pack several different types of information into the reference data. We can parse the reference data, if the data structure is given, so the report is more readable for management.
- Charge Type Report: This report breaks down the total charge into each type, so you know what you are charged for. You can also spot some surcharges (e.g., address correction charge) that can be prevented.
- Third Party Usage Report: This report shows you who was using your FedEx account(s) and the details for packages not shipped by you or sent to you. The standard report is based on the data field "payment payer". We can filter the information based on the actual addresses, once you provide us a list of addresses.

Thank you for allowing us to conduct this assessment. We will look forward to starting the service soon.

Paul Sha,
Operations Manager, PPA
609-548-0326
October 28, 2002



Sample Reports

FedEx Remittance Advice

BCC HealthCare Service
 \$1234 Save Money Way
 Efficient Shipping, NJ 34343

US Freight Control #: BCC2J23J

Bill_To	Invoice_No	Invoice Date	Packages	Charge	Adjustment	Net Amount
123456789	881234567	10/18/02	79	\$3,203.85	\$0.00	\$3,203.85
	881234568	10/18/02	56	\$1,447.52	\$323.11	\$1,124.41
	881234569	10/18/02	40	\$1,078.96	\$58.25	\$1,020.71
	441234567	10/18/02	50	\$1,325.76	\$25.26	\$1,300.50
Accounts Totals	123456789	BCC HealthCare	225	\$7,056.09	\$406.62	\$6,649.47
234567890	880123457	10/18/02	131	\$3,735.36	\$166.58	\$3,568.78
	441234568	10/18/02	1	\$37.18	\$37.18	\$0.00
Accounts Totals	234567890	BCC Solution	132	\$3,772.54	\$203.76	\$3,568.78
Grand Totals			357	\$10,828.63	\$610.38	\$10,218.25

Write the Control # on the check, and send payment of the Net Amount to:

FEDERAL EXPRESS CORPORATION
 ATTENTION EDI PAYMENT
 2650 THOUSAND OAKS BLVD #3100
 MEMPHIS, TN 38118

List of Credits

Invoice #	Tracking #	Charge	Credit	Balance
881234568	123456789000	\$19.99	\$19.99	\$0.00
881234568	123456789001	\$29.48	\$29.48	\$0.00
881234568	123456789002	\$28.87	\$28.87	\$0.00
881234568	123456789003	\$26.67	\$26.67	\$0.00
881234568	123456789004	\$24.38	\$24.38	\$0.00
881234568	123456789005	\$24.53	\$24.53	\$0.00
881234568	123456789006	\$21.39	\$21.39	\$0.00
881234568	123456789007	\$27.37	\$27.37	\$0.00
.....			

(more records. Deleted intentionally for the sample report)

Total Credit: \$610.38

Express Shipment Detail

Control_No: BCC2J23J

Invoice #: 881234568

Invoice Date: 10/18/02

Account # 123456789

Invoice Summary:

Charges:

Freight Charge	2095.65
Fuel Surcharge	40.12
Saturday Delivery Service Charge	28.00
Address Correction Charge	20.00
Residential Delivery Surcharge	13.50
Remote Delivery Charge	9.00
Discount Amount (negative amount)	-758.75
<hr/>	
Total Charge	\$1,447.52
Total Credit	\$323.11
Current Balance	\$1,124.41

Shipment Detail:

Ship Date: 10/07/02 Payer: Shipper Reference: ZINGERMANS

* 3% of fuel surcharge applied.

	Sender	Recipient	
Tracking ID	123456789101		
Service	2Day	BCC	
Package:	1 Customer Package(s) weighted 59 lbs.	\$1234 Save Money Way	
Zone	5	Efficient Shipping, NJ 34343	
Dec Value:	\$0.00		
		Freight Charge	74.93
		Fuel Surcharge	2.25
		Discount Amount (negative amount)	-30.09
		<hr/>	
Delivered:	10/09/02 1:10 PM	Total Charge:	\$47.09
Svc Area	2R	Credit:	\$0.00
Signed By:	A.LINACONE	Balance:	\$47.09

Ship Date: 10/08/02 Payer: Shipper Reference: MATTHIAS

* 3% of fuel surcharge applied.

	Sender	Recipient	
Tracking ID	123456789102		
Service	Express Saver	BCC	
Package:	1 Customer Package(s) weighted 11 lbs.	\$1234 Save Money Way	
Zone	4	Efficient Shipping, NJ 34343	
Dec Value:	\$0.00		
		Freight Charge	12.25
		Residential Delivery Surcharge	1.40
		Fuel Surcharge	0.37
		Discount Amount (negative amount)	-0.50
		<hr/>	
Delivered:	8/11/02 1:52 PM	Total Charge:	\$13.52
Svc Area	A1	Credit:	\$0.00
Signed By:	N.RIVERA	Balance:	\$13.52
1st attempt: 8/09/02/03 at 1:40:00 PM Business Closed/Recipient Not in			

Ship Date: 10/07/02 Payer: Shipper Reference: SAMPLE

	Sender	Recipient	
Tracking ID	123456789103		
Service	Priority Overnight	BCC	
Package:	1 Customer Package(s) weighted 15 lbs.	\$1234 Save Money Way	
Zone	5	Efficient Shipping, NJ 34343	
Dec Value:	\$0.00		
		Freight Charge	42.52
		Discount Amount (negative amount)	-13.04
		<hr/>	
Delivered:	10/09/02 1:10 PM	Total Charge:	\$29.48
Svc Area	A1	Credit:	\$29.48
Signed By:		Balance:	\$0.00

(----- More shipments under this invoices, deleted intentionally for sampling purposes -----)

(----- More invoices under this account, deleted intentionally for sampling purposes -----)

This is only a sample report, showing partial packages been tested.

Daily Shipping Activity Report

<i>Ship Date</i>	<i>Packages</i>	<i>Charge</i>
10/2/02	1	\$37.18
10/4/02	79	\$3,203.85
10/7/02	56	\$1,447.52
10/8/02	40	\$1,078.96
10/9/02	50	\$1,325.76
10/10/02	131	\$3,735.36
<i>Grand Total</i>	357	\$10,828.63

Reference Data Report

<i>Reference Date*</i>	<i>Packages</i>	<i>Charge</i>
<i>Account #:</i> 123456789 BCC HEALTHCARE		
AMERICAN STANDARD	34	\$1,352.75
NO REFERENCE INFORMATION	26	\$659.49
CA6936	25	\$896.60
ASTON ZENECA 35239	23	\$1,083.02
JOB 2079472	20	\$546.74
COPLEY	17	\$388.99
J# 203426	14	\$402.49
SAMPLE	14	\$361.88
J# 209956	11	\$266.59
J# 205666	10	\$288.92
JOB #209926	10	\$255.32
LYNCH	4	\$104.37
ADDENT BOOTH (JOSHUA FRI	3	\$79.92
RTS 484106366382	3	\$69.35
ARTHUR	2	\$51.27
JOB 205600	1	\$26.02
JOB 205601	1	\$27.42
JOB 205602	1	\$28.07
JOB 205603	1	\$26.02
JOB 205604	1	\$49.63
ORDER 42521/ PO# 0802140	1	\$24.38
ORDER 42521/ PO# 0802141	1	\$23.51
ORDER 42521/ PO# 0802142	1	\$26.02
ORDER 42521/ PO# 0802143	1	\$17.32
 <i>Account #:</i> 238244579 HEALTHCARE EXC SOLUTIONS		
AERT 'G OFFICE	20	\$563.31
J# 205162	12	\$284.85
BURGERKING / TONY F.	11	\$338.40
JOB 204 040	11	\$443.55
ROYAL WHITE GRAY	11	\$373.50
WRONG JOB SHIPPED	11	\$245.18
NO REFERENCE INFORMATION	10	\$268.71
FALL `02	9	\$262.64
CD	7	\$176.64
A/X	6	\$164.37
AMERICAN STANDARDB	6	\$166.41
CRMGT ZIGROSSI J	4	\$98.68
ARTHUR	1	\$24.38
BRITISH AIRWAYS BILLBOA	1	\$25.96
C5842 CELTIC CLOTH	1	\$27.37
CA6936	1	\$44.44
ED	1	\$24.38
EURO AMERICAN BRANDS (BT	1	\$24.38
J# 205044	1	\$36.52
JOB #209926	1	\$22.63
JOB #3297	1	\$19.99
PO #370	1	\$26.02
PO 203702	1	\$25.96
THIRD PARTY BILLING	1	\$28.13
TRK 484106380607 MOVED	1	\$28.07
VISIBLE WORLD - BOOTH 17	1	\$28.07

* If encoded, the reference data can be parsed and decoded to generate more reader-friendly report(s).

Charge Types Report

<i>Code</i>	<i>Charge Type</i>	<i>Packages</i>	<i>Charge</i>
<i>Account: 123456789</i>			
	BCC HealthCare		
050	Freight Charge	225	\$9,151.94
002	Saturday Delivery Service Charge	52	\$364.00
022	Residential Delivery Surcharge	220	\$297.00
010	Fuel Surcharge	225	\$170.69
001	Declared Value Charge	66	\$165.50
230	Remote Delivery Charge	45	\$67.50
007	Recipient Address Correction Charge	4	\$40.00
185	Discount Amount (negative amount)	225	-\$3,200.54
<i>Account: 234567890</i>			
	BCC Solution		
050	Freight Charge	132	\$5,260.79
002	Saturday Delivery Service Charge	21	\$147.00
022	Residential Delivery Surcharge	75	\$101.25
010	Fuel Surcharge	132	\$98.12
005	Alaska or Hawaii Charge	1	\$10.00
230	Remote Delivery Charge	2	\$3.00
185	Discount Amount (negative amount)	132	-\$1,847.62

Who is using your FedEx Account(s)

Summary

<i>Payer of the Account</i>		<i>Packages</i>	<i>Charge</i>
<i>Account #</i>	123456789	BCC HEALTHCARE	
As Sender		198	\$6220.54
As Recipient		27	\$835.55
As Third Party		0	\$0.00
<i>Account #</i>	234567890	BCC SOLUTION	
As Sender		87	\$2568.32
As Recipient		44	\$1167.04
As Third Party		1	\$37.18

Detail of third Party Usage

<i>Tracking #</i>	<i>Sender</i>	<i>Recipient</i>	<i>Ship Date, Service, Ref, Charge</i>
<i>Account #</i>	123456789	BCC HEALTHCARE	
(No records found for this period)			
<i>Account #</i>	234567890	BCC SOLUTION	
123456789123	Good Smith #1 Spend Rd Big City, NJ 00000	Relative 999 Happy Street Small Town, TX 99999	10/02/2002, Priority MLS356 - DLL \$37.18